## **COVID PROTOCOLS & PRACTICES**

(Updated March 15, 2024)

We are profoundly grateful for your patience and generous support as we continue to navigate the difficult waters of the COVID-19 pandemic. The safety of our patrons, artists, volunteers, and staff is our top priority.

Based on current CDC recommendations and industry best practices, we encourage our patrons to mask while attending OCT performances and events. We also acknowledge and respect the right of our patrons to choose whether or not to mask, accordingly.

Please do not attend performances or events if you are experiencing possible COVID symptoms. If OCT cancels an individual performance, the patron may either (1) reschedule to another performance, (2) donate the tickets back to OCT, or (3) receive a gift certificate for the value of the tickets. Our Box Office staff are always happy to assist with rescheduling, donations, gift certificates, etc. You may reach the Box Office at (352) 236-2274. Tickets are non-refundable.

Thank you again for your patience and support, and we look forward to welcoming you to the theatre.

• OCT will continue to closely monitor local, state, and federal policies regarding indoor activities and plan our safety protocols accordingly. The protocols and guidelines listed above are subject to change and exceptions at OCT's discretion without prior notice, based upon new information and guidance regarding COVID-19.